



Ambit Energy

Integrity Facts

WHY DO MORE THAN ONE MILLION PEOPLE TRUST AMBIT ENERGY?

At Ambit, you're not just a customer or consultant, you're a part of the Ambit family. We're focused on being the finest and most-respected retail energy provider, offering cost-effective choices for today's energy consumer.

WHAT DO OTHER PEOPLE SAY?

Our commitment has been recognized by well-known sources including:

- Inc. magazine, Direct Selling News (DSN), J.D. Power and Associates and the Dallas Morning News.
- A+ accredited rating from the Better Business Bureau based on the elements necessary to create and maintain trust in business.

RECOGNITION AND AWARDS

- Dallas Morning News / Listed in the Top 100 Places to Work for Eight Years.
- Direct Selling Association / Named largest direct seller of retail energy every year since 2012.
- Direct Selling News Global 100 / Consistently ranked in the Top 20 of the Top Direct Selling Companies in the World since 2011.
- Inc. magazine / Named "America's Fastest Growing Private Company" (2010).
- Southern Methodist University (SMU) / Ranked #1 SMU/Cox Dallas 100 and named the fastest-growing privately held company in North Texas (2009, 2010).

WANT EVEN MORE PROOF?

A Vistra Retail Energy Company

Ambit is a proud member of the Vistra family of retail brands. Vistra is a leading, Fortune 275 integrated retail electricity and power generation company providing essential resources for customers, commerce, and communities. Thanks to this union, Ambit has access to an unparalleled depth of financial, human and technical resources to ensure stability and competitive positioning for our customers and consultants across America and around the world.

Long Standing Member of the Direct Selling Association

We were granted membership to the Direct Selling Association (DSA) in 2008 because we hold ourselves to the highest ethical business standards. As a leading direct selling company, we are held accountable to policies that protect our consultants and consumers under DSA's code of ethics.

The Ambit Satisfaction Guarantee

When you join the Ambit family as a customer or consultant, it's our mission to make sure your experience is the best it can be. That's why we offer a Satisfaction Guarantee to customers who switch to Ambit from another retail electric provider – if Ambit disconnects a customer's service during a changeover, we'll pay for their first month's service. And for our consultants, we have created a smart, easy-to-use consultant support system designed to provide the business-building tools, guidance, and unlimited training you can use every day for achieving greater results. And after your initial investment, this support is absolutely free.

Top-Rated Customer Care

We built our own state-of-the-art system designed to service our customers in the most efficient way possible. This saves time and gives our Customer Care team everything they need to deliver excellent service to each customer, seven days a week.





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Licensed Company

Ambit is licensed in every state where it operates. This means we are subject to oversight by regulatory authorities and must pass background checks to operate in select states.

Consultant Certification

We provide comprehensive training and require our consultants be certified to sell our plans and services. That means they must prove they are familiar with all regulations, requirements and policies of the markets where they are active.

Support for Our Ambit Texas Family

Being there for one another is more than just something we say, it's one of Ambit's core values. That's why, thanks to donations from customers, Ambit corporate and other big-hearted Texans, we offer Ambit Energy AidSM. This effort helps thousands of our neighbors in need keep the lights on during challenging times. Donations collected from Ambit Energy Aid are passed on to our social agency partners across Texas who provide bill payment assistance to qualifying Ambit customers, as well as other helpful resources and too.

Involvement in the Community

Ambit Cares is a 501(c)(3) nonprofit created by Ambit to harness the energy of our Ambit community to change the lives of people in need by fighting hunger in America. We advocate volunteerism and provide opportunities for our employees, Independent Consultants and customers to give back and work to end hunger together. Ambit Cares is a Sponsoring Partner of Feeding America[®], the nation's largest organization dedicated to fighting domestic hunger through a network of food banks.